

ITscope Content Guidelines

ITscope GmbH, Karlsruhe

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The following guidelines apply in addition to the most recent applicable ITscope GmbH terms and conditions, and substantiate the terms made therein in an easily understandable form.

Data displayed on ITscope.com (texts, images, etc.) ...

...can be used as follows:

- for research and information purposes related to your business
- for normal business correspondence through the platform, e.g. in the live quoting function

For these purposes, you are granted non-transferable, non-exclusive usage rights limited to the duration of the corresponding contract.

Forbidden practices particularly include:

- the transfer of, sub-licensing of, or providing third-party access to ITscope data,
- copying data and content from ITscope.com, unless the provided export and API functions on the platform are used, including the required customer licence.

Data that is exportable through ITscope.com Export & API...

...may be used as follows:

- In your internal software systems (e.g. ERP-systems)
- In your online shop, provided the corresponding content package for this purpose has been purchased.

Please also make sure that in your online shop or website user guidelines, it is stated that any transfer or sub-licensing of data to third parties is prohibited.

Updating of transferred data

If data is being used in an online shop, then any data that is made available via ITscope exports should be updated and cleansed daily. In particular, images (links) that are no longer present in an export must be removed by your import script, to prevent faulty or blocked image material from remaining in your shop.

Deletion of data after contract expiration

For the event that our contract expires, you are required to immediately and completely delete from your systems all data provided during the contract period. Deletion of the data is to be confirmed to us in writing within ten calendar days after the contract has ended.

Disclaimer for external content and data

The content of the ITscope database is based on data provided by the integrated content providers, manufacturers and suppliers of the products. Verification by ITscope of data accuracy, completeness and up-to-dateness is not possible, a corresponding contractual obligation will therefore not be accepted by us. However, ITscope will examine and delete or correct faulty data upon being informed of this.

As a result, ITscope cannot take responsibility for any law breaches arising from the transfer or use of external content and any legal warnings following from this, or for end customer orders that have been placed based on data that is wrong or not matching platform data stated by listed distributors. Alternative provisions can only be made if we had knowledge of the law breach or wrong data and did not act on this knowledge, e.g. through deletion or correction of the content or data.

Exclusion of rights to images and marketing texts

Neither ITscope, nor CNET or Icecat, can provide usage rights for manufacturer product images and marketing texts. While we provide this content on our platform, we are not able to grant any licences for this. Therefore, usage of this content is at your own risk. As a precautionary measure, images from certain manufacturers are blocked for export, and will only be released upon application (e.g. by sending an email to support@itscope.com, including proof that you are registered with the manufacturer). Due to technical and administrative reasons, we are not able to offer this process across the board, i.e. for all manufacturers. More information, including a list of blocked manufacturers, can be found in our [support portal](#).

Filtering sources of supply via “Safe Mode”

ITscope.com automatically filters listed sources of supply depending on identified matching when Safe Mode has been activated in the integrated price calculation, and also by displaying warnings for [matching qualities](#) ≤ 80 .

For matching qualities ≤ 90 , we also recommend undertaking manual verification before placing orders. For listings in end customer price comparisons, as well as for automatic distributor orders from end customers, orders should only be taken into consideration for matching qualities ≥ 100 , alternatively only the original product designator from the specified source of supply for the selling price should be used.

Using sources of supply without filtering, for example for calculating sales prices, is done at your own risk.

Complying with guidelines and regulations for online shops

Shop operators are themselves responsible for keeping any legal regulations that may apply to their online shop, e.g. for electronic contract conclusions, display of prices, distance selling etc., as well as being responsible for filtering out products that do not have all the information required for selling. As an example, this includes mandatory information regarding the energy efficiency of products, or the filling capacity of printer consumables. ITscope supplies this data, provided it is available and depending on the concluded contract, but cannot guarantee the accuracy and completeness of the information due to the large extent of the database.

Special conditions for Icecat Content Premium

In order to publish Icecat data that is exportable through ITscope.com, e.g. for your own online shop, it is obligatory to have a valid Full Icecat XML contract directly through Icecat, or by conclusion of an Icecat Content Premium package through ITscope.

Special conditions for CNET content

Publication on several domains

The granted licences solely apply to the scope of data that is defined in the contract and made available through the ITscope export, in the agreed upon language and for publication on one Country Top Level Domain. In the event that your shop is accessible in multiple countries, i.e. through multiple Country Top Level Domains, a separate licence must be purchased for each country and each language. For this reason, please inform us of all domains through which your shop is accessible when concluding a content contract with us.